



Your Total Communications Provider

712-744-3131

www.fmctc.com

Wire Maintenance Policy

FMCTC is responsible for maintaining the plant and equipment required to provide service to the outside of your home. The wiring on the inside of the home is the responsibility of the customer. If you choose to subscribe to wire maintenance the inside wiring to your phone, tv or internet is covered should a problem arise. With wire maintenance coverage we will repair it free of charge.

Wire maintenance does not cover customer owned equipment or wiring that is not working or disconnected at the time the coverage is initiated. Coverage is limited to wiring that has been installed by FMCTC technicians only. Requests for a new jack or to move an existing jack are not covered under the wire maintenance policy and will be billed at our standard rates. For questions, please contact the office at 712-744-3131.